

## PARVATHANENI BRAHMAYYA SIDDHARTHA COLLEGE OF ARTS & SCIENCE

Autonomous

Siddhartha Nagar, Vijayawada–520010 Re-accredited at 'A+' by the NAAC

| Course Code                         |        |         |             | 23ENSDL202   |   |  |        |   |   |  |
|-------------------------------------|--------|---------|-------------|--|---|--|--------|---|---|--|
| Title of the Course                 |        |         |             | COMMUNICATION SKILLS FOR EMPLOYABILITY -II   |   |  |        |   |   |  |
| Offered to:<br>(Programme/s)        |        |         |             | B. Com Hons (General, TPP, BPM, Finance, Banking, Computer Applications), B.Sc. Hons (Physics, Chemistry, Mathematics, Statistics, Electronics,) & BA Hons (Economics) |   |  |        |   |   |  |
| L 2                                 | r.     | Γ       | 0           | P  | 0 |  | C      |   | 2 |  |
| Year of Introduct 202 ion:          |        | 2024-25 |             | Semester:  |   |  |        | 3 |   |  |
| Course Category:                    | II SDC |         | i<br>·      | Course Relates to:   |   |  | Global |   |   |  |
| Year of NA Revision:                |        |         | Percentage: |  |   |  |        |   |   |  |
| Type of the Course:                 |        |         |             | Employability/Skill development  |   |  |        |   |   |  |
| Crosscutting Issues of the Course : |        |         |             | Influence of vernacular languages  |   |  |        |   |   |  |
| Pre-requisites, if any              |        |         | ny          | ENGLISH-1  |   |  |        |   |   |  |

## **Course Description:**

The student can develop skills for participating actively in Group discussions, Interviews and also learn advanced presentation strategies. Professional body language skills are also developed as "Action speaks louder than words". This course enhances their intellectual, personal, professional abilities and helps them speak fluently, participate confidently in any social interaction, face any professional discourse and also demonstrate critical thinking and improve conversational skills. Students can draft a good resume considering all essential components without making any error. The learners practice the various methods of reading and to help them cultivate the habit of reading fast with near —total comprehension.

## **Course Aims and Objectives:**

| S.N<br>O | COURSE OBJECTIVES  |
|----------|--|
| 1        | The main objective of the course is to facilitate the learner to acquire the linguistic competence.                      |
| 2        | To help the students understand the importance of language skills and implement effectively.                             |
| 3        | To enable students to develop skills for participating effectively in a Group discussion, Interviews and presentation.   |
| 4        | To provide varied opportunities for the students to hone skills namely, Vocabulary, Jumbled sentences and Comprehension. |
| 5        | To develop their intellectual, personal and professional abilities.  |

At the end of the course, the student will be able to...

| CO<br>NO | COURSE OUTCOME  | BTL | PO   | PSO |
|----------|---|-----|------|-----|
| CO1      | Shapes the students' employability skills and build a bridge between the campus and corporate.  | K4  | PO 1 | 1   |
| CO2      | Systematic and highly enthusiastic through practical activities that promotes personal growth as well as prepare for success.                 | К3  | PO3  | 1   |
| CO3      | Instills right view about soft skills and writing skills that inspire self-learning through post reading activities and investigative spirit. | K2  | PO1  | 1   |
| CO4      | Focus on the most useful aspects of writing skills. As drafting and documentation skills play a significant role in professional excellence.  | K2  | PO5  | 1   |
| CO5      | Project oneself at the entry level of employment by preparing a powerful resume, cv and writing convincing cover letter for dreaming career.  | K2  | PO5  | 1   |

For BTL: K1: Remember; K2: Understand; K3: Apply; K4: Analyze; K5: Evaluate; K6: Create

|       | CO-PO MATRIX |     |     |     |     |     |     |      |      |
|-------|--------------|-----|-----|-----|-----|-----|-----|------|------|
| CO NO | PO1          | PO2 | PO3 | PO4 | PO5 | PO6 | PO7 | PSO1 | PSO2 |
| CO1   | 3            |     |     |     |     |     |     |      |      |
| CO2   |              |     | 2   |     |     |     |     | 2    |      |
| CO3   | 2            |     |     |     |     |     |     | 3    |      |
| CO4   |              |     |     |     | 2   |     |     |      |      |
| CO5   |              |     |     |     | 2   |     |     | 2    |      |

Use the codes 3,2,1 for High, Moderate and Low correlation Between CO-PO-PSO respectively

#### **Course Structure:**

#### **UNIT - I** - **Interview Skills**

- 1. GROUP DISCUSSION, INTERVIEW SKILLS
- 2. BODY LANGUAGE
- 3. SELF INTRODUCTION

#### **Activity:**

- 1. Group Discussion
- 2. Self Introduction
- 3. Mock Interviews

#### **Assignment:**

Write a note on Do's and Don'ts of a group discussion Speak on the importance of body language in Communication.

## UNIT - II - Writing Skills

- 1. RESUME WRITING AND COVER LETTER
- 2. E-MAIL WRITING
- 3. ESSAY WRITING

#### **Activity:**

- 1. Prepare a resume/CV
- 2. Prepare a cover letter

#### **Assignment:**

What is email etiquette? Explain. Write an essay on Artificial intelligence

## UNIT - III - Reading Skills

- 1. JUMBLED SENTENCES
- 2. READING COMPREHENSION
- 3. CLOZE TEST

#### **Activity:**

- 1. Jumbled Sentences
- 1. Story Retelling
- 2. Listen and Repeat
- 3. Read out loud

#### **Assignment:**

- 1. Practice comprehension passages
- 2. Fill in the blanks with contextual vocabulary

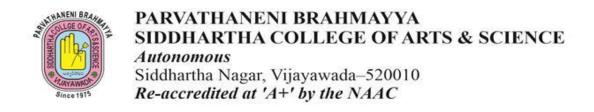
#### **TEXT:**

Alex. K Soft Skills, S. Chand, New Delhi. 2011 ISBN: 81-219-3192-4

#### **REFERENCE:**

- 1. Kumar, Sanjay. Pushpalata.Communication Skills.Oxford University Press, 2023. ISBN: 978-0-19-945706-9
- 2. Sharma, R. C, & Mohan, Krishna. Business Correspondence and Report Writing: A Practical Approach to Business and Technical Communication. Fifth Edition, McGraw Hill Education Pvt. Ltd, Chennai, 2018 ISBN: 978-93-85965-05-0.

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| Category: SDC                      | SEMESTER: 3  |  |  |  |
| Max. Marks                         | 35   |  |  |  |
| Max.Time                           | 2 Hrs  |  |  |  |

#### **Section-A**

| Answe | er any THREE of the following questions.         | 3x5=15 M |  |  |
|-------|--|----------|--|--|
| 1.    | Write a note on Do's of group discussion.        | K2       |  |  |
| 2.    | What is meant by Kinesics? Give details.         | K1       |  |  |
| 3.    | What is skimming? When do we use it?             | K2       |  |  |
| 4.    | How do you prepare for an interview?             | K1       |  |  |
| 5.    | What is the importance of E-mail correspondence? | K3       |  |  |
|       |  |          |  |  |
|       | ~  |          |  |  |

#### **Section-B**

#### Answer any TWO of the following questions.

2x10=20 M

| 1. | Write a cover letter and prepare your own resume for the post of Accountant in | l  |  |
|----|--|----|--|
|    | Reliance Digitals.   | K2 |  |
| 2. | What are the practical hints when you are attending the interview?             | K2 |  |
| 3. | Write about the different types of essays with examples.                       | K3 |  |

# 4. a) Rearrange the following words/phrases to form meaningful sentences. 5x1=5 K3

- 1. of leather / The jacket / was made
- 2. sipped / some water / The sparrow
- 3. the computer / is working on / My neighbor
- 4. our gratitude / to show / We have / to them
- 5. If you work hard, / surely / you will / succeed

#### b) Skim the following paragraph and answer the questions: 5x1=5 K4

Here's something to think about the next time you go shopping. Have you ever noticed how many trolleys are available when you go to the supermarket? In my experience, it seems like hundreds! But how about the number of hand baskets? Invariably I struggle to find even one, especially when I only need a few items. Why might this be the case? Well it seems to be a tactic used to encourage us to buy more. If you are walking around with an empty trolley, you are more tempted to fill it, so if you are planning on only doing a quick shop, always try to find a basket. It will be lighter, easier to use and is sure to save you money!

- 1. What can you find in large numbers at a supermarket? You can always find large numbers of trolleys at a supermarket.
- 2. Why can this be a problem? It can be a problem because you might only want a few things but be tempted to buy more because of the room in the trolley.
- 3. How can you avoid spending more than you planned if you only need a few items? Always try to use a shopping basket instead of a trolley.
- 4. Why is it a good idea to use a basket instead of a trolley? It is a good idea because a basket is lighter, easier to use and even may save money.
- 5. Does the passage recommend using trolley?

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